

GUEST DIRECTORY

BUTLER SERVICES

Our Butler service is available to assist you with your personal need until 11.00 pm. Please chat us on the Whatsapp group for quick services.

RESERVATIONS

Reservations at any The Shanti Collections properties can be done by chat on Whatsapp group or you may contact reservation@shanticollection.com

IN ROOM DINING SERVICE

Nourishing and delicious meals and snacks are available in your Villa, you may find our dine and drink list [here](#). To order, simply chat on the Whatsapp group or go to our reception desk.

CONSERVATION PROGRAM

The Shanti Collections are concerned with the environment and empowering the world. To participate in our Conservation Program, please assist us by keeping the towels you wish to re-use on towel rack and leave towels on the floor if you wish them to be replaced. Please turn off any electrical tools when unused. That way, you will save the world from detergent, chlorine, and global warming.

THE SPA

Enjoy your valuable holiday by a touch of relaxation from the therapists of our reputable partner to bring a peaceful moment from your villa.

DOCTORS

For a listing of local Doctor and Hospital are available at our Front Desk Counter, or please contact your personal Butler for more information.

LUGGAGE ASSISTANCE

Please contact your personal Butler or please chat us through Whatsapp Group to get help to bring your luggage.

CHECK-OUT

Check-out time is at 12.00 noon. A 50% extra charge from published rates will be applied for late check-out until 18.00. Please contact your personal Butler or chat us through Whatsapp Group about your estimated check-out time.

LOST AND FOUND

We will hold all lost and found articles. Please Inquire by contacting your personal Butler.

ICE

Ice cubes are available upon your request, kindly contact your personal butler or through the Whatsapp Group

GUEST DIRECTORY

IN ROOM SAFETY BOX

Each room are completed with safety box, it's mounted in your cupboard. Please put your important and valuable things inside the safety box and follow the safety instruction.

PRINTING

If you need to print out some important documents you may visit our Front Desk and charge will be applied per pages.

WI-FI INTERNET SERVICE

All of our villas are supported with Wi-Fi, please contact your personal Butler for the security code.

AMENITIES

Please contact your personal Butler if you need additional amenities items such as soap, towel, body lotion, mosquito spray etc.

HAIRDRYER

Hair dryer are provided for you in each of your Cupboard drawer.

TURN DOWN AND MAKE UP ROOM

Turn down service will be provided in each bed room every day start from 18.00 until 21.00. Make up room service will be provided every day in your villa after breakfast until 15.00.

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MESSAGE AND POST MAIL

Messages and mail services will be provided in front desk, if you have any messages, we will send to your villa and slipped it under your door. And if you'd like to sent any mail or post card please put at front desk with stamp on it.

MINIBAR

Each villa is completed with a refrigerator, stocked with some beverages; they will be checked by our butler daily and charge to your account accordingly if consumed.

LAUNDRY SERVICES

Please put your dirty clothes inside the laundry bag which is available inside the cupboard, other services for your clothes handling are also available. Please fill your laundry list for our base information.

GUEST DIRECTORY

IRON AND IRONING BOARD

Ironing service is provided for free; please contact your personal butler or contact us through Whatsapp Group for your convenience.

WAKE UP CALL

Please contact your personal Butler or contact us through Whatsapp Group to book wake up call.

TIP

Please put inside envelope and handed to Villa Manager or our Front Office staff.

